CALL OFF SERVICE - ROLES & RESPONSIBILITIES

ROLES & RESPONSIBILITIES OF CLIENT

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ASSESS SUITABILITY	PROVIDE INFO TO INFORM DECISION
Client to ensure Framework is suitable for project requirements	Framework Guidance
Does it comply with their internal Governance, Standing orders and Financial Regs	Tender Report
Client to carry out appropriate Options Appraisal	
DOCUMENTATION REQUIRED TO BE PROVIDED BY CLIENT:	SWPA GUIDANCE & SUPPORT AVAILABLE:
Project Specific Specification & supporting documents	
Evaluation Criteria/Weightings	Guidance on quality evaluation questions if required
	Guidance on completing Quality evaluation - must be carried out by Client as this is subjective and they will be aware of their own project specific requirements
"Pricing Schedule NB: Pricing schedule would have to be 100% agreed & clear upfront to ensure like for like comparison"	Guidance on pricing schedule templates - liase with Technical Support for assistance if required
Project Specific Terms & Conditions	What is client's normal form of contract/additional terms required over and above FAC-1
PROPOSED CALL OFF PROCEDURES	PROPOSED CALL OFF PROCEDURES
Advise the following key dates/timelines:	
*Tender publish date	
*Tender return date *Evaluation timescales - start/finish *Date of Consensus Meeting *Sign Off/Agreement prior to award *Formal contract Award *Anticipated Project Start Date *Anticipated Project Completion Date	
Tender Documents must be formally approved by Client	Draft tender documentation with information provided by Client and send to Client for formal approval
	Issue mini comp to Appointed Company on behalf of Client
	Download tender responses from relevant tendering portal on behalf of Client
	Send Quality submissions to Client for evaluation
Client to carry out Quality Evaluation	Carry out Commercial Evaluation
Clarifications to be sent to SWPA to be issued	Issue any clarifications required
Quality Scores to be sent to SWPA	Collate and combine quality/commercial scores prior and send to Client
Consensus Meeting to discuss outcome/scores and agree formal award	Host a consensus Meeting to discuss outcome/scores and agree formal award if required
Client to review formal award letters and sign prior to issue c/w Form of Offer	Draft award letter and any unsucsessful letters and send to Client for approval
Client can issue award letters if required	Issue award letters on behalf of Client if required
	Issue a Contract Award Notice on relvant tendering portal e.g. Public Contracts Scotland on behalf of the Partner
CONTRACT MANAGEMENT	CONTRACT MANAGEMENT
Client is responsible for managing the contract through to the duration	Technical Manager to provide ongoing support, where required, attending pre-start/project meetings

Escalated issues - Offer support/mediation between Client

and Appointed Company if and when required